



## *Retail Merchandising Services, Inc.*

The Merchandising Company Servicing Manufacturers and Their Representatives.

October 26, 2009

To Whom It May Concern

RE: Bauer Design Build

Dear Sir/ Madam;

I highly recommend Bauer Design Build for your upcoming project. Bauer Design Build (BDB) completed a live renovation and expansion for us in Plymouth, Minnesota this past year. Our satisfaction with their quality, communication, staff, and the overall design process couldn't be higher.

Not every company lives up to the promised they make but we can attest BDB does by providing quality and value to their clients; **they truly are client focused**. Because we are rarely involved with a construction project, we were very unsure of the overall design and construction process. BDB did a wonderful job throughout the entire project of explaining the process in advance and providing us with timely updates of their progress. This was helpful for us to manage our day to day operations.

Our contract with them was an open book GMP, in which they gave us a cost not to exceed. This was great for us because we could see all costs and were able to make more educated decisions with the information they provided and at the end of the project we were under budget. It really helped our company control our construction costs.

The entire Bauer Design Build Team was a pleasure to work with; as there onsite supervision and project management did an outstanding job of managing their own subcontractors and even helped us manage our own vendors. They consistently lived up to their word and always found a way to maintain schedule even when we added to their scope, which put additional demands on them.

We are enjoying our newly renovated space. We continue to receive complements on the professional look and functionality of the renovated space. BDB recently completed their 10 month walk through as scheduled. Not surprising to us, there were only a few very minor items identified and they were corrected within just a few days.

I highly recommend you use them for your next project. Please feel free to call me at any time at (763) 553-7732 to discuss our experience with Bauer Design Build.

Sincerely

Phil Lamers, President  
Retail Merchandising Services, Inc