



PO Box 728 • 4825 State Hwy 55 NW  
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October 25, 2009

RE: Bauer Design Build

Dear Madam/Sir;

It is with great satisfaction that I recommend the services of Bauer Design Build for your upcoming project. We recently completed our second project with the Bauer Design Build (BDB) Team and are currently underway with our third project. I am happy to report that we couldn't be more pleased with their services.

With live renovation projects such as ours, we were concerned that day-to-day operations for our staff and patrons would become unorganized and hectic. We are very thankful we selected the Bauer Design Build Team. They continue to consistently communicate to our staff in a timely and effective way and not only do a great job of managing their own subcontractors but also those subcontractors/vendors we self-contracted with. They clearly know how to communicate and track projects while maintaining a positive work environment for all members of the project. The Team at BDB did such a great job managing our own vendors/contractors that we now have them contract directly with some of our vendors.

Like most renovations we uncovered unforeseen conditions during construction; however BDB was always very fair with any change orders and worked extra hard to find ways to minimize any cost & schedule impacts. They provided added value to the project by working hard at keeping the projects within or under budget.

I am very confident that BDB will place experienced onsite supervisors and project management staff on your project; who have the experience of working with all different personalities. Their professional management style keeps the team efficient, on schedule and aware of the quality required for the project. Based on BDB's excellent service and added value throughout all phases of our past and current projects, they will certainly be leading our next project. I am very happy to give them my endorsement. If you have any questions about our experience with BDB, please feel free to call me at any time, (320) 963-3137; extension #23.

Sincerely,

Mike Murray  
District Manager  
Lake Region CO-OP